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## ClearCaptions® Welcomes New VP of Sales, Joy Glen

*Sacramento area's call captioning company introduces new sales team leader as it strives to reach and serve everyone who struggles with hearing loss*

Roseville, Calif., April 16, 2019 – ClearCaptions, a leading provider of call captioning services for home and mobile use, proudly welcomes new Vice President of Sales Joy Glen. Bringing over 20 years' experience in the hearing health industry, Glen offers a renewed and refined approach to the company's customer outreach initiatives. Glen's addition to the ClearCaptions leadership team further demonstrates the company's unwavering focus on developing the most effective methods for informing, engaging and serving individuals who have hearing loss.

"Joy has over two decades of experience in the hearing healthcare field," beams ClearCaptions CEO Robert Rae. "And she's shown that she understands the intrinsic needs of those who have hearing loss and the nuances regarding how to best reach them. So many Americans are eligible for ClearCaptions' no-cost services, and Joy has the know-how and experience to identify, inform and serve every one of them."

Glen will report directly to the company's Chief Operating Officer Corrine Perritano, who is equally enthusiastic in welcoming her.

"We have a top-notch team of sales specialists across this nation," Perritano explains, "And with Joy now leading them, I'm excited in knowing that our team will become even more successful in reaching people and changing their lives for the better."

Prior to joining ClearCaptions, Glen had served in executive roles for some of the best-known global hearing aid manufacturers, including GN ReSound, Starkey and Widex. And while she has been deservedly recognized for her results in building, reshaping and leading effective sales teams in every assignment, she has an even deeper level of awareness regarding those she strives to serve.

"As a doctor of audiology," she shares, "I have a special understanding of individuals who have hearing loss as well as those who treat them. Through this experience, I've discovered the best ways to help people become aware of the help and services available to them," said Glen. "Hearing loss doesn't have to be a limiting factor in people's lives and there's a definite thrill they experience when I can help them realize that for themselves. That's what has driven my work in the past and especially going forward with ClearCaptions."

Glen earned a Bachelor of Science and Master of Arts degree from the University of Cincinnati.

### How ClearCaptions works

ClearCaptions enables the near real-time transcription of a spoken phone conversation into text captions. Through use of the service, a caller's words are converted into text for easy reading and

reference. The service is available at no cost to qualified individuals, made possible by federal funding in conjunction with Title IV of the Americans with Disabilities Act (ADA), available for a variety of technology platforms including personal computers, mobile devices and the company's own specially-designed captioning telephones.

For the millions of people who have hearing loss, it can become difficult to use a telephone. Call captioning enables individuals to enjoy everyday phone conversations with confidence and ease. ClearCaptions has long proclaimed that using the phone should be an enjoyable experience, free of stress or frustration. ClearCaptions call captioning, for the home phones as well as for mobile phones, lets people enjoy the reassurance of captioned calls, wherever they go, so they'll never miss a word.

### **About ClearCaptions**

ClearCaptions is a Federal Communications Commission (FCC)-certified telephone captioning provider that was fully established in 2011. ClearCaptions provides an innovative suite of captioning services through a variety of platforms including mobile devices and home phones. For more information about ClearCaptions, visit [clearcaptions.com](http://clearcaptions.com).

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