



Starting the App

- 1. Go to the iPhone home screen.
- 2. Locate the ClearCaptions app icon.
- 3. Tap the icon to launch the app.







1:13 🕈	all 🕈 🗈
+	Edit
Favorites	
ClearCaptions main	(i)
Gracey Adams	(i)
Ben Walker mobile	(i)
Jia Sun	(i)
Dad home	(i)
Mom cell	(i)
Jax Anderson cell	<u>(</u>)
Favorites Call Log Contacts	Dial Voicemail

1:50 -	,	all ^o	•
\$	All	Missed	Edit
Ca	ll Log		
Gra Gra	ile Adams	4:05 PM	M (j)
De Luc mobi	y Robinson	Yesterda	y (j
Rac mobile	hael Bennett	Sunda	y (j
Bila hom	Harris ^e	10/25/1	8 (j)
	j <mark>an Brooks</mark> e	10/24/1	8 (j
B Max mob	x Friedman ^{ile}	10/24/1	8 (i)
My voice	Voicemail email	10/23/1	8 (i)
C Luc mob	y Robinson	10/23/1	8 (i)
Mig	juel Diaz	10/23/1	8 (i)
C Luc mob	y Robinson	10/23/1	8 (i)
Favorites	Call Log Cont	acts Dial V	oicemail

Calling from Favorites

- 1. Tap the Favorites icon.
- 2. Tap the Favorite you wish to call.

Calling from the Call Log

- 1. Tap the 😋 icon.
- 2. Tap on the Call Log entry you wish to call.





Adding Contacts

- 1. Tap the contacts icon.
- 2. Tap the + button (top right corner).
- 3. Type in the Contact name.
- 4. Tap 🕂
- 5. Type in Contact phone number.
- 6. Specify type of number (e.g. "home," "mobile").
- 7. Tap not to add an image for the Contact.
- 8. Tap button (top right corner) to save Contact.





Tagging a Contact as a Favorite

- 1. In Contact display, tap Add to Favorites.
- 2. A heart icon will be displayed on Contact, indicating it is a Favorite.
- 3. Tap OK to confirm as a Favorite.

NOTE: If a Contact has more than one phone number associated with it, tap the phone number you wish to designate as a Favorite.





Deleting a Contact

- 1. Tap the contacts icon.
- 2. Tap on contact you wish to delete.
- 3. Tap (upper right corner).
- 4. Tap Delete Contact.
- 5. Tap **Yes** to delete contact.

WARNING: The app mirrors your iPhone's contacts. Once deleted in the app, it will also be deleted from your built-in native contacts of your phone.



10:58 -	al 🗢 🗩	10:58 7	.ul 🗢
Lucy Taylor	00:23 call connected	Lucy Taylor	00 call connec
Call Started Queued ClearCaptions call starte at 10:58:24 AM Captioner 2657 (** line answered **) How you doing I know it is really cold he Okay	d at Jan 29, 2020 re	Call Started Queued ClearCaptions call star at 10:58:24 AM Captioner 2657 (** line answered **) How you doing I know it is really cold h Okay	ted at Jan 29, 20
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Lucy Taylo	or	00:23 call connected
Call Started Queued ClearCaption: at 10:58:24 A Captioner 260 (** line answe How you doin I know it is rea Okay	s call started at M 57 ered **) ig ally cold here	Jan 29, 2020
1	2 ^{ABC}	3 DEF
4 _{бні}	5 JKL	6 ^{MNO}
7 PORS	8 TUV	9 wxyz
*	0	#

Using the Keypad **During a Call**

- 1. Tap the Keypad icon at any time during a call.
- 2. Keypad will appear on screen and can be used to press additional numbers during the call.
- 3. Tap the 😣 icon to dismiss the keypad display.





Using Call History to View Captioned Calls



- 2. Tap the (i) icon next to the call record.
- 3. Tap View Captions (only visible for calls with saved captions).
- 4. To delete saved captions from Call Log entry, tap **Delete** (top right corner).
- 5. Tap **Yes** to confirm deletion.





Changing Caption Size and Color

- From any tab (excluding Dial tab and Favorites), tap in the upper left corner.
- 2. Tap Caption Display.
- 3. Tap the switch to invert the caption text color (white text on black background or black text on white background).
- 4. Touch and drag the slider to increase or decrease the size of the displayed captions.





11:27 -	III 🗢 💽	12:04 7	,ıl 🗢 🗈
	Done	Settings	
Settings		About	
Janey Robinson	<u>_</u>	Logged in as janey.robinso	n@clearcaptions.com
(722) 333-5466 ClearCaptions Phone Number	<u> </u>	Version:	2.3.3.2649
Caption Display	>	OS:	13.3
My Account	>	Model:	iPhone
About v2.3.3.264	49 >	Device ID: 25428285-3	641-4556-BFE4-AD713B812302
Sign out of ClearCaptions		User ID:	2328401
		Terms of Ser	vice: >
		Privacy Policy	y: >>

About the ClearCaptions App

- 1. From any tab (excluding Dial tab and Favorites), tap 🛟 in the upper left corner.
- 2. Tap About.

3. About screen displays registered user's email address, app version, OS version, device model, User ID and Device ID.



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3:21		12:22		12:23	.ıli 🗢 🔳
12,878	411.0	Settings		Settings	Phone
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	Monday	Passwords & Accounts	>	Siri & Searc	h >
Drive Clock Alarm Clock	Calendar	🖂 Mail	>		
	26	Contacts	>	My Number	+1 (201) 341-4381 >
		Calendar	>	CALLS	
Safari Notes Finance	Business	Notes	>	Announce Calls	Headphones & Car >
		Perminders	>	SMS/Call Report	ing >
Files Waze Wallet	Weather	N Phone	>	Wi-Fi Calling	Off >
F 🔗 🔘		Messages	>	Calls on Other D	evices When Nearby >
Facebook Messenger Instagram	Photos	FaceTime	>	Respond with N	xt >
		Maps	>	Call Forwarding	>
App Store Contacts Settings	DataVault	Compass	>	Call Waiting	>
		🧭 Safari	>	Show My Caller	D
		News	>		
		Health	>	CALL SILENCING AN	D BLOCKED CONTACTS

Forwarding Calls to Your ClearCaptions Voice Number

NOTE: To enable call forwarding using Verizon/Sprint/US Cellular services, dial *72 on the iPhone, followed by your **ClearCaptions Voice** number. To disable the call forwarding, dial *73. 1. Go to the iPhone Settings screen.

2. Tap Phone.

3. Tap Call Forwarding.



Weather

hotos

12:23			12:24			
Phone	Call Forwarding		< Back		Forward To	
Call Forwar	ding					
Forward To	•	>				
					(722) 333-5466	4
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Forwarding Calls to Your ClearCaptions Voice Number (cont.)

- 4. Tap the Call Forwarding slider to enable.
- 5. Tap Forward To.
- 6.Enter your ClearCaptions Voice number when prompted.

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